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Community Credit Union of Florida Selects Symitar's Episys System

\$450 million credit union selects core processor for best-in-class functionality and long-term viability

MONETT, Mo., Aug. 8, 2013 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ: JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Symitar®](#) division announced today that \$450 million Community Credit Union of Florida has selected [Episys®](#) as its core processing solution.

David Brock, this credit union's president and CEO, said, "Technology is a mission-critical component in our ability to meet our growth goals and optimize our evolving business strategy. After making the strategic decision to identify and implement a best-in-class technology platform, we launched an extensive due diligence process in late 2010 that initially included eight core systems. Our evaluation systematically eliminated individual solutions and providers for a variety of reasons that ranged from our concerns over the company's long-term viability to extremely poor connectivity to third-party solutions. During the process, Symitar clearly demonstrated that it wants to be our long-term business partner and that Episys is the best-in-class system we need. Episys is a robust, highly scalable system that can support virtually unlimited customization. It is intuitive to use, will seamlessly support our unique workflow, and enable material and immediate process improvements. Episys also benefits from a very active, very collaborative user community; integrated access to an extensive array of third-party solutions and providers; and an aggressive but practical product roadmap. Symitar's service culture, client retention, solid conversion record, and proven change management process also influenced our decision."

According to Ted Bilke, president of Symitar, "We are confident that our ability to deliver a technology platform encompassing Episys' deep functionality and flexibility, our growing array of fully integrated complementary solutions, and the niche third-party solutions this credit union elects to use will enable it to optimize its dynamic business strategy, continually enhance the member experience and staff efficiency, and capitalize on the trends that are shaping the financial services industry. We believe Community Credit Union of Florida's Episys decision can be its last core technology decision and we look forward to a long, successful relationship with this growth-focused credit union."

About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ: JKHY), is the leading provider of integrated computer systems for credit unions of all sizes. Symitar currently serves more than 750 credit unions as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve more than 11,300 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking®** supports banks ranging from community to mid-tier institutions with information processing solutions. **Symitar®** is the leading provider of information processing solutions for credit unions of all sizes. **ProfitStars®** provides best-of-breed solutions that enhance the performance of domestic and international financial institutions of all asset sizes and charters using any core processing system, as well as diverse corporate entities. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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