## **JACK HENRY &** ASSOCIATES, INC.® **ANNIVERSARY** 1976-2016

Welcome to the 2016
Jack Henry & Associates
Annual Shareholder Meeting

40 YEARS STRONG



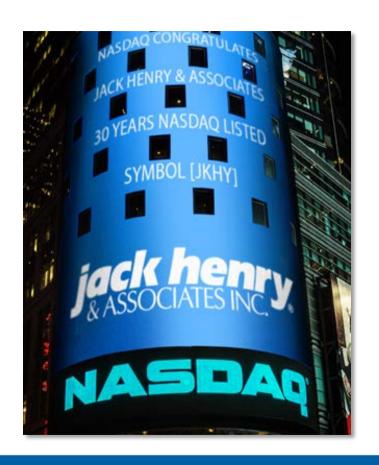
## **JACK HENRY &** ASSOCIATES, INC.® **ANNIVERSARY** 1976-2016

#### **Corporate and Strategic Update**

David Foss, President & CEO

### 40 YEARS STRONG





#### **JHA Anniversaries**

#### 2016

- JHA's 40th anniversary
- We'll ring the NASDAQ Opening Bell on 11/30/16

#### 2015

30 years as a public company



#### **JHA Mission Statement**

To protect and increase the value of our stockholders' investment by providing quality products and services to our customers. In accomplishing this we feel it is important that we:

- Concentrate our activities on what we know best information systems and services for financial institutions.
- Provide outstanding commitment and service to our customers so that the perceived value of our products and services will be consistent with real value.
- Maintain a work environment that is personally, professionally, and financially rewarding to our employees.



#### **Strategic Direction**

- Provide core processing systems to financial institutions
- Cross sell additional solutions to these financial institutions
- Offer stand-alone solutions to banks and credit unions using competing core systems, and to selected non-financial industry organizations
- Focus on payments and online/digital channels
- Emphasize integration and superior customer service
- Make acquisitions that support the above strategies
- Pay dividends and execute share repurchases to return value to shareholders



#### JHA At-a-Glance

- Fortress balance sheet Minimal debt, net cash positive
- Strong organic revenue growth
- Profit margins among the highest in the industry
- Payments business with annual revenue in excess of \$500 million
- High percentage of revenue is recurring in nature
- Business profile that is resistant to current and potential economic issues



#### **Company Successes in FY16**

- Solid financial performance
  - Record revenue and earnings
  - Fortress balance sheet
- Exceptionally high customer satisfaction ratings
- Strong employee engagement ratings
- Successful rollout of a number of new technology solutions
- Great Progress on our Banno Digital Strategy

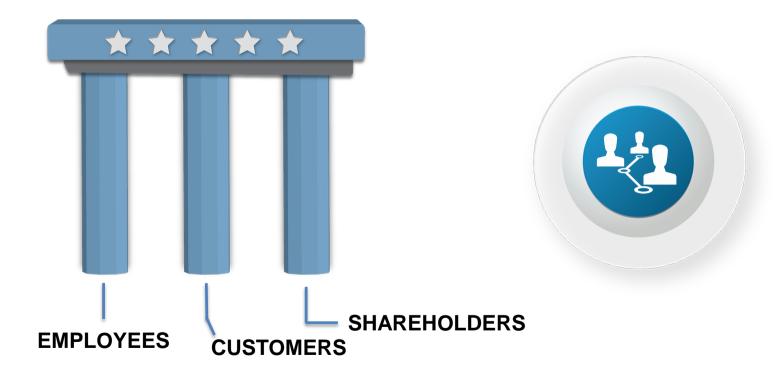


### **Company Challenges in FY16**

- Costs of security/governance/compliance
- Ongoing capital investment requirements
  - Internal infrastructure and facilities
  - Research & Development (R&D)
  - OutLink Data Centers
- Acquisition prices
- Talent acquisition and retention
- Intense competitive environment



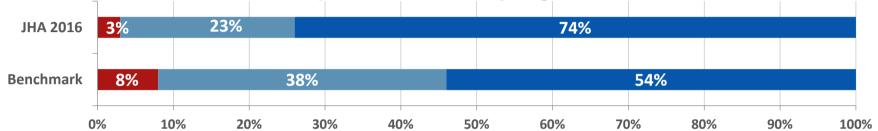
#### **Pillars of Success**



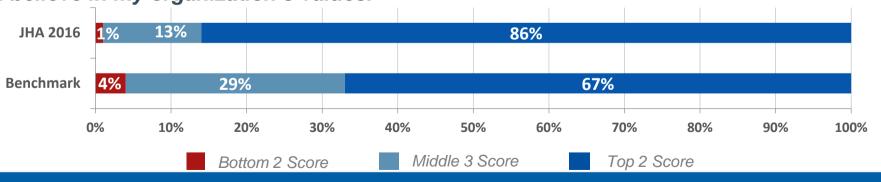


### 2016 Employee Engagement Survey

I am confident about the future performance of my organization.



#### I believe in my organization's values.



#### **Best Places to Work**







Powered by DMNmedia



The 150 best places to work in Houston as chosen by employees









#### Daily Customer Satisfaction Surveys (as of 6/30)

#### Questions asked of our customers

**Q7** 

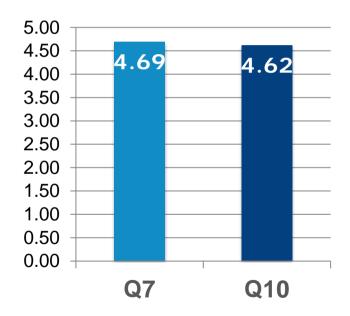
What is your overall rating of the customer service representative?

Q10

What is your rating for this customer service experience overall?

#### **Rating Scale**

- 5) Far exceeded expectations
- 4) Exceeded expectations
- 3) Met expectations
- 2) Needs improvement
- 1) Unacceptable





#### **Revenue and EPS Comparison**

Fiscal year ended June 30 Diluted EPS from Operations (in millions, except for per share data)







#### **JHA Today**

~6,000 *employees* 

~10,500 *clients* 

40+ offices nationwide

5 core processing systems

JHA Payment Solutions™ processes more than

380 million

monthly transactions representing over

\$90 billion

per month

300+

products

and services

50+
acquisitions

**\$1.355** billion

in revenue

49% of our core clients use the outsourced delivery model

jha

40
years in business



#### **Three Successful Brands**

- » Community and Multi-Billion Dollar Banks
- » Core Processing Systems
- » Integrated Complementary Products
- » In-House or Outsourced Services

- » Credit Unions of All Sizes
- » Core Processing Systems
- » Integrated Complementary Products
- » In-House or Outsourced Services

- » Financial Institutions of All Sizes
- » Corporate Entities and Strategic Partnerships
- » Core Processor Agnostic
- » Best-of-Breed Niche Solutions









#### FY 2017 Outlook at JHA



#### STABLE BUSINESS ENVIRONMENT



SOLID BALANCE SHEET & SIGNIFICANT FREE CASH FLOW



HAPPY CUSTOMERS & ENGAGED EMPLOYEES



**SEASONED & COMMITTED MANAGEMENT TEAM** 



STRATEGY FOCUSED ON FINANCIAL SERVICES



# Thank you for your confidence and investment in JKHY



## **JACK HENRY &** ASSOCIATES, INC.® **ANNIVERSARY** 1976-2016

#### **Financial Update**

Kevin Williams, CFO

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#### **Forward-Looking Statement**

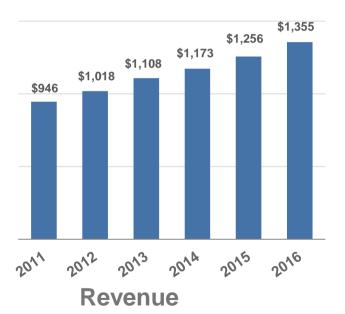
Statements, remarks or responses to questions concerning future expectations, events, objectives, strategies, trends or results constitute forward-looking statements or deal with expectations about the future. Like any statement about the future, these are subject to a number of factors which could cause actual results to differ materially from those which we anticipate, due to a number of risks and uncertainties; and the company undertakes no obligation to update or revise these statements. For a summary of these risk factors and additional information please refer to the sections in our 10-K entitled Risk Factors and Forward-Looking Statements.

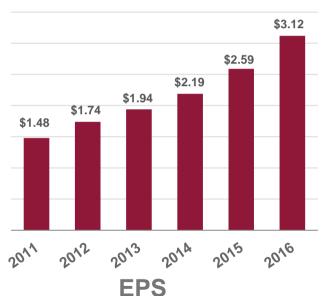


#### **Revenue and EPS Comparison**

(in millions, except per share data)

#### **FISCAL YEAR ENDED JUNE 30**

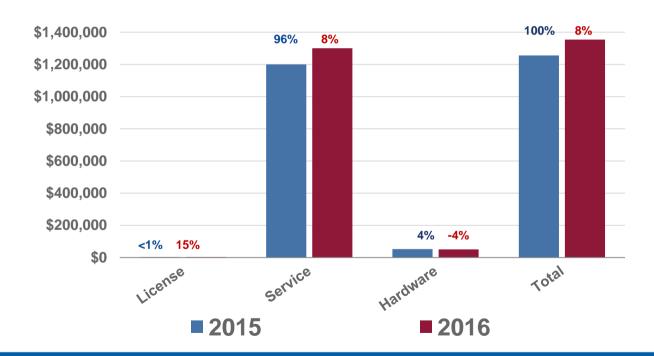






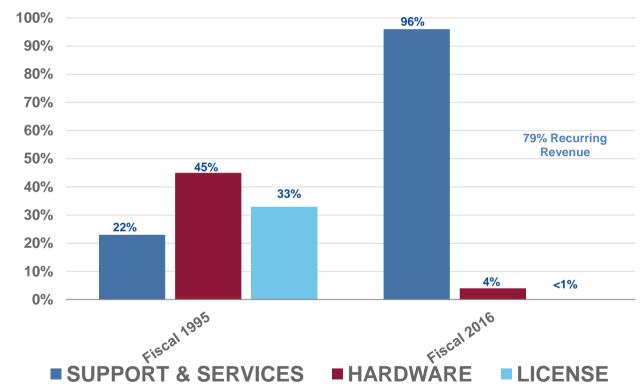
#### **Total Revenue Fiscal 2016**

(Percentage of Total Revenue; Year over Year Growth) (in thousands)





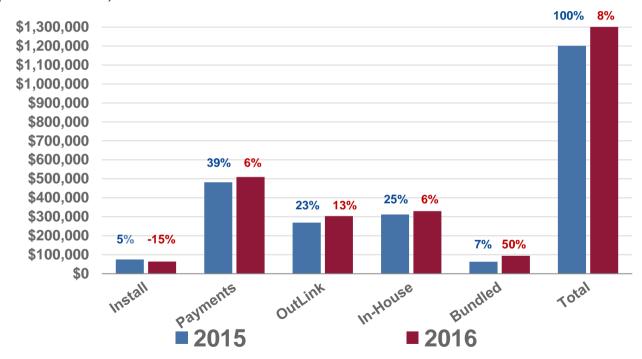
## Change in Our Business Model (% of Total Revenue)





#### **Support and Services Revenue FY'16**

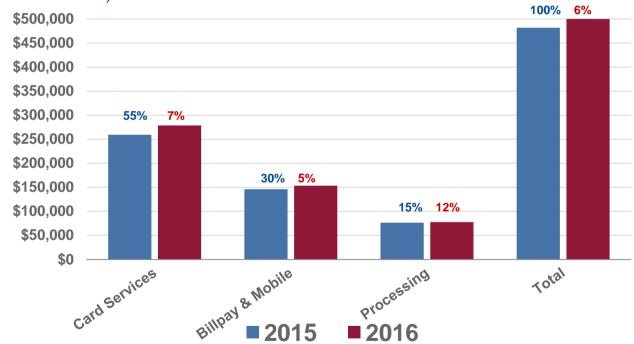
(Percentage of Support & Services Revenue; Year over Year Growth) (in thousands)





#### **Electronic Payments Revenue FY'16**

(Percentage of Electronic Payment Revenue; Year over Year Growth) (in thousands)





## **Operating Cash Flow** (in millions)





### **Capital Expenditures**

(in millions)





#### **Capitalized Software**

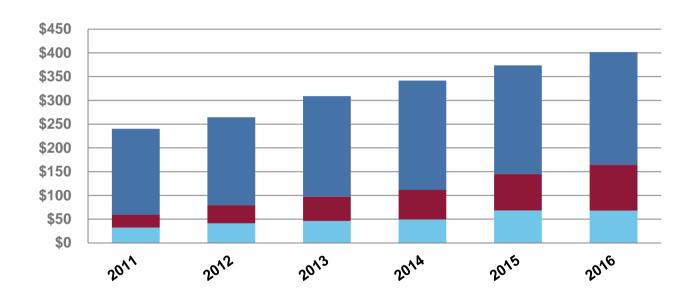
(in millions)





#### **Operating Cash Flow Components**

(in millions)

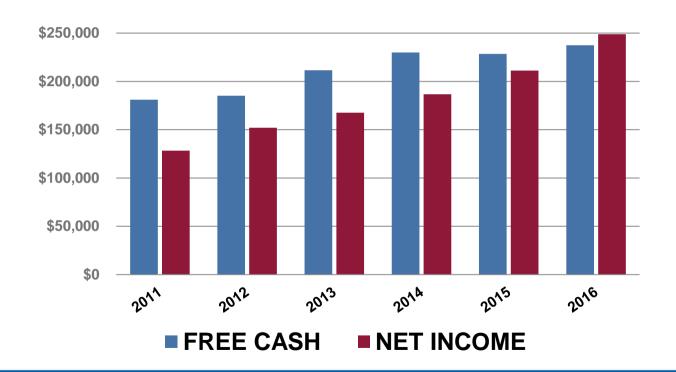


■ CAP EX ■ CAP SOFTWARE ■ FREE CASH FLOW



#### Free Cash Flow/Net Income

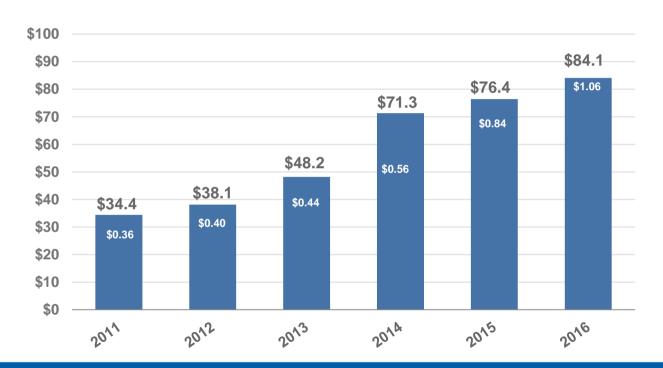
(in thousands)





#### **Dividends Paid**

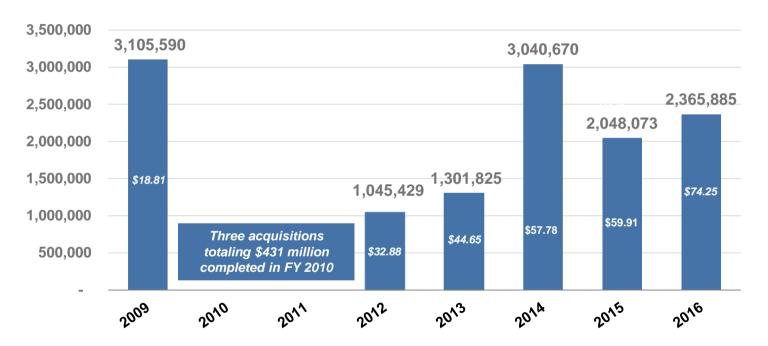
(in millions except per share amount)





#### **Share Repurchases**

(Number of Shares and Average Price Per Share)



Aggregate Share Repurchased: 24,208,517 for \$876.1 Million, Average Price of \$36.19



#### **Condensed Statement of Income**

(in thousands, except per share data)

	Year Ended June 30, 2016	Year Ended June 30, 2015	%
Total Revenue	\$1,354,646	\$1,256,190	8%
Gross Profit	\$580,995	\$535,854	8%
Operating Income Without Alogent	\$361,659 \$343,460	\$317,865	14% 8%
Net Income	\$248,867	\$211,221	18%
Earnings per Share Without Alogent	\$3.12 \$2.90	\$2.59	18% 12%
Diluted Shares OS	79,734	81,601	-2%



### **Condensed Balance Sheet** (in thousands)

	June 30, 2016	June 30, 2015	%
Cash and Investments	\$70,310	\$148,313	-53%
Trade Receivables	\$253,923	\$245,387	3%
Total Assets	\$1,815,512	\$1,836,835	-1%
Deferred Revenue (Current)	\$343,525	\$339,544	1%
Short & Long Term Debt	\$200	\$52,697	-99%
Stockholder's Equity	\$996,210	\$991,534	0%



**NASDAQ: JKHY** 

# Results of First Quarter Fiscal 2017



#### **Condensed Statement of Income**

(in thousands, except per share data)

	Quarter Ended September 30, 2016	Quarter Ended September 30, 2015	%
Total Revenue	\$345,028	\$321,618	7%
Gross Profit	\$150,265	\$137,955	9%
Operating Income	\$91,417	\$80,537	14%
Net Income	\$62,214	\$51,366	21%
Earnings per Share	\$0.79	\$0.64	21%
Diluted Shares OS	78,844	80,735	-2%



#### **Condensed Balance Sheet**

(in thousands)

	September 30, 2016	September 30, 2015	%
Cash and Investments	\$84,518	\$84,485	0%
Trade Receivables	\$148,428	\$147,652	1%
Total Assets	\$1,732,251	\$1,714,197	1%
Deferred Revenue (Current)	\$295,911	\$293,775	1%
Short & Long Term Debt	\$0	\$1,107	-100%
Stock Holder's Equality	\$972,589	\$954,283	2%



#### **NASDAQ: JKHY**







# Thank You for Your Support! And Investing in JKHY!

2016 Annual Shareholders Meeting

**40 YEARS STRONG** 

