## UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): April 20, 2004

JACK HENRY & ASSOCIATES, INC.

(Exact name of Registrant as specified in its Charter)

Delaware 0-14112 43-1128385

(State or Other Jurisdiction (Commission File Number) (IRS Employer Identification No.)

663 Highway 60, P.O. Box 807, Monett, MO 65708

(Address of principal executive offices)(zip code)

Registrant's telephone number, including area code: (417) 235-6652

- Item 7. Financial Statements and Exhibits.
  - (c) Exhibits

99.1 Press release dated April 20, 2004.

Item 12. Results of Operations and Financial Condition.

On April 20, 2004, Jack Henry & Associates, Inc. issued a press release announcing 2004 third quarter results, the text of which is attached hereto as Exhibit 99.1.

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: April 20, 2004

JACK HENRY & ASSOCIATES, INC.
(Registrant)

By: /s/ Kevin D. Williams
----Kevin D. Williams
Chief Financial Officer

Company: Jack Henry & Associates, Inc. Analyst Contact: Kevin D. Williams 663 Highway 60, P.O. Box 807 Monett, MO 65708

Chief Financial Officer (417) 235-6652

IR Contact: Jon Seegert Director of Investor Relations (417) 235-6652

FOR IMMEDIATE RELEASE

JACK HENRY & ASSOCIATES FISCAL THIRD QUARTER NET INCOME INCREASES 32%

Monett, MO, April 20, 2004 -- Jack Henry & Associates, Inc. (Nasdaq: JKHY), a leading provider of integrated technology solutions that performs data processing for financial institutions, today reported strong results with revenues rising 21% for the third quarter, and continued improvement in gross and operating margins that contributed to a 32% increase in net income for the third quarter and a 27% increase in net income for the nine months ended March 31, 2004.

Net income totaled \$16.3 million, or \$0.18 per diluted share, and revenues increased 21% to \$119.7 million in its third quarter of fiscal 2004. A year ago, third quarter net income was \$12.3 million, or \$0.14 per diluted share, on revenues of \$98.9 million. For the nine months ended March 31, 2004, net income increased 27% to \$44.7 million, or \$0.49 per diluted share, compared to \$35.3 million, or \$0.40 per diluted share in the first nine months of fiscal 2003. Revenues increased 16% to \$341.4 million for the first nine months of fiscal 2004 compared to \$295.4 million in the same period of fiscal 2003.

"We are very pleased with our progress during the quarter and through the fiscal year as we continue to see a gradual but steady increase in sales. This was the strongest license revenue quarter we have seen since the fourth quarter of fiscal 2002. In addition to the increase in license revenue our support and services revenue continues to grow at a very healthy pace," said Michael E. Henry, Chairman and CEO. "The recent acquisitions we announced will add to our fully integrated suite of products and continue to differentiate our core systems from that of our competitor's which should continue to drive both new core sales and add on complementary products."

"During the quarter we opened a new item processing center in Atlanta and will have another one in St. Louis by the end of our fiscal year and we are looking to add at least one more during the calendar year. The continued expansion of item centers helps our sales force close new core sales for both in-house and outsourced customers and with the Check 21 legislation taking effect later this year we will be ready to assist our customers with those requirements through our network of image enabled item centers," said Jack Prim, President. "We continue to see a positive impact from our realignment of our sales force through the increase in all components of revenue and the increase in backlog."

## Operating Results

License fees increased 47% to \$15.3 million, or 13% of third quarter revenues, compared to \$10.4 million, or 11% of third guarter revenues a year ago. Growth of in-house support fees, outsourcing, and ATM/Debit switch transaction fees contributed to the 18% increase in support and service revenue to \$78.4 million, or 65% of third quarter revenues, compared to \$66.6 million, or 67% of last year's third quarter revenues. Hardware sales increased 19% to \$26.0 million in the third quarter from \$21.9 million in the prior year's quarter. Year-to-date, license revenues increased 12% to \$40.7 million from \$36.3 million, support and service revenues rose 19% to \$227.6 million from \$190.7 million and hardware revenues increased 7% to \$73.1 million from \$68.4 million compared to the nine months of fiscal

Third quarter cost of sales increased 20% to \$72.4 million from \$60.5 million in the third quarter a year ago. Third quarter gross profit increased 23% to \$47.3 million, producing a gross margin of 40%, compared to \$38.4 million and a gross margin of 39% in last year's third quarter. For the nine months of fiscal 2004, cost of sales rose 12% to \$206.7 million from \$185.1 million, producing a gross profit of \$134.7 million with a gross margin of 39%, compared to \$110.4 million and a gross margin of 37% in the nine months of fiscal 2003.

"Total revenue increased 21% and 16% for the quarter and year-to-date,

respectively, while gross profit has increased 23% and 22% for the quarter and year-to-date, respectively, compared to the same periods last year," said Kevin D. Williams, CFO. "Also, both gross and operating margins continue to improve as we leverage our resources and infrastructure and we anticipate ongoing improvement of margins as we continue to focus on cost controls and process improvements." Gross margins on license revenue in the third quarter remained relatively flat at 93% compared to 92% last year due to a similar percentage of third party software sold during the respective periods. Third quarter support and service margin remained steady at 34% for both years. Hardware gross margin was slightly lower for the third quarter at 26% compared to 28% for the third quarter last year, primarily due to sales mix of hardware and a decrease in rebates received on the specific hardware sold, however hardware revenue and gross profit for the quarter both increased over last year.

For the third quarter of 2004 bank systems and services segment revenue increased 15% to \$96.7 million from \$84.4 million and the related gross margins for this segment remained level at 41% for both quarters. The credit union systems and services segment revenue increased 59% to \$23.0 million for the third quarter from \$14.5 million and the related gross margins for this segment increased to 35% from 26% in the same quarter last year. Year-to-date bank systems and services segment revenue increased 12% to \$282.5 million from \$252.9 million and the related gross margins for this segment increased to 40% from 39% in the same period last year. For the first nine months, the credit union systems and services segment revenue increased 38% to \$58.9 million from \$42.6 million and the related gross margin for this segment increased to 35% from 27% in the same period last year. "The gross margin expansion is primarily due to additional products and service being sold in the credit union segment which carries a higher margin, the continued leverage of existing resources and overall controlling of costs," continued Williams.

Operating expenses increased 14% during the third quarter and 18% year-to-date. Sales and marketing expenses rose 14% in the third quarter and 15% year-to-date relatively in line with revenue growth. The increases of 57% in the third quarter and 52% year-to-date in research and development expense are primarily due to ongoing development of enhancements to existing products for financial institutions. In the prior year, a large percentage of employee related expenses were capitalized as part of major ongoing development projects, which have since been completed. General and administrative costs decreased 8% in the quarter primarily due to lower employee benefit costs and increased slightly at 1% year-to-date.

Operating income increased 32% to \$25.5 million, or 21% of third quarter revenues, compared to \$19.3 million, or 20% of revenues in the third quarter of fiscal 2003. For the first nine months of fiscal 2004, operating income grew 26% to \$69.7 million, or 20% of year-to-date revenues, compared to \$55.1 million, or 19% of revenues in the same period a year ago. Third quarter net income totaled \$16.3 million, or \$0.18 per diluted share, compared to \$12.3 million or \$0.14 per diluted share in the same quarter of fiscal 2003. Year-to-date net income grew 27% to \$44.7 million, or \$0.49 per share, compared to \$35.3 million, or \$0.40 per share in the nine months of fiscal 2003.

Cash Flow, Balance Sheet and Backlog Review

At March 31, 2004, cash, cash equivalents, and investments increased \$55.6 million to \$89.9 million compared March 31, 2003. Trade receivables increased \$4.2 million from March 31, 2003 to \$67.0 million. Deferred revenue increased 12% to \$74.4 million compared to a year ago, reflecting the billings for in-house support related to software installed in the prior periods and deposits on products yet to be installed. Stockholders' equity grew 20% to \$422.7 million from \$351.1 million at March 31, 2003.

Cash flow from operations increased to \$103.7 million year-to-date from \$86.8 million for the nine months a year ago. The primary reason for the \$16.9 million increase is the \$9.4 million increase in net income and the impact of the related increase in accrued income taxes of \$6.5 million. Depreciation and amortization expenses were \$24.8 million year-to-date compared to \$22.4 million in the same period last year. Net cash used in investing activities was \$54.6 million and included capital expenditures of \$33.1 million this year-to-date compared to \$34.5 million in the respective period a year ago. Net cash provided by financing activities was \$7.9 million and included proceeds of \$17.1 million this year compared to \$1.5 million a year ago from the exercise of stock options offset by dividends paid of \$9.8 million this year compared to \$9.2 million last year.

Backlog was up 9% from year-ago levels, and up 3% from the prior quarter at \$187.9 million (\$66.4 million in-house and \$121.5 million outsourcing) at March 31, 2004. Backlog at December 31, 2003, was \$182.5 million (\$60.0 million in-house and \$122.5 million outsourcing), and at March 31, 2003, it

## About Jack Henry & Associates

Jack Henry & Associates, Inc. provides integrated computer systems and processes ATM and debit card transactions for banks and credit unions. Jack Henry markets and supports its systems throughout the United States and has over 3,000 customers nationwide. For additional information on Jack Henry, visit the company's web site at www.jackhenry.com. The company will hold a conference call on April 21st at 7:45 a.m. Central Time and investors are invited to listen at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

Condensed Consolidated Statements of Income (In Thousands, Except Per Share Data - unaudited)

		nths Ended	% Change	Nine Mont		% Change
	March	າ 31,		March 31,		
	2004	2003		2004	2003	
REVENUE License Support and service Hardware	\$ 15,343 78,353 26,012	\$ 10,446 66,552 21,900	47% 18% 19%	\$ 40,703 227,594 73,081	\$ 36,322 190,688 68,429	12% 19% 7%
Total	119,708	98,898	21%	341,378	295, 439	16%
COST OF SALES Cost of license Cost of support and service Cost of hardware Total	1,131 52,073 19,185  72,389	829 43,870 15,796  60,495	36% 19% 21% 20%	2,296 152,818 51,579  206,693	2,595 131,843 50,619  185,057	-12% 16% 2% 12%
GROSS PROFIT Gross Profit Margins	47,319 40%	38,403 39%	23%	134,685 39%	110,382 37%	22%
OPERATING EXPENSES Selling and marketing Research and development General and administrative Total	8,634 6,344 6,842  21,820	7,603 4,052 7,457  19,112	14% 57% -8% 14%	25,937 17,575 21,520  65,032	22,463 11,565 21,205  55,233	15% 52% 1% 18%
OPERATING INCOME	25,499	19,291	32%	69,653	55,149	26%
INTEREST INCOME (EXPENSE) Interest income Interest expense	248 (52)	134 (29)	85% 79%	816 (81)	512 (84)	59% - 4%
Total	196 	105	87%	735	428	72%
INCOME BEFORE INCOME TAXES	25,695	19,396	32%	70,388	55,577	27%
PROVISION FOR INCOME TAXES	9,379	7,080	32%	25,692	20,286	27%
NET INCOME	\$ 16,316 ======	\$ 12,316 ======	32%	\$ 44,696 ======	\$ 35,291 ======	27%

Diluted net income per snare \$ 0.	.18 \$ 0.14 === ======	\$ 0.49 ======	\$ 0.40 ======
Diluted weighted avg shares outstanding 92,6	977 88,940 === =====	91,715 ======	89,110 ======
Consolidated Balance Sheet Highlights (In Thousands-unaudited)	March 31,	% Change	
	2004	2003	
Cash, cash equivalents and investments Trade receivables TOTAL ASSETS	\$ 66,980 \$	34,300       162%         62,761       7%         455,805       20%	
Accounts payable and accrued expenses Deferred revenue STOCKHOLDERS' EQUITY	\$ 74,379 \$	17,647 19% 66,177 12% 351,181 20%	

(thirty)

Note: Transmitted on PR Newswire on April 20, 2004, at 04:00 p.m. CT.