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## Credit Union West Selects Symitar's Episys System

**- \$508 million credit union based Episys decision on contemporary and flexibility functionality capable of supporting its dynamic business strategy and improving operating efficiencies -**

MONETT, Mo., Feb. 4, 2014 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Symitar®](#) division announced today that \$508 million, Arizona-based [Credit Union West](#) has selected [Episys®](#) as its in-house core processing solution.

According to Scott Grundy, Vice President of Technology for Credit Union West, "We identified very specific requirements for our new technology partner and platform. Our goal was to partner with a company that has a clear, focused business strategy; a demonstrable commitment to the core system we would be installing; a progressive technology roadmap; and a significant commitment to ongoing research and development. Our new core system needed to automate time-consuming manual processes; to support cost-effective and easy integration with the third-party ancillary products; and to provide the contemporary and flexible functionality we need to support our evolving business strategy and make our operations more efficient. Our technology evaluation fully convinced us Episys is the system most compatible with our known and planned requirements, and that Symitar has the proven track record for serving its clients as a true business partner with a vested interest in each credit union's progress and performance."

Ted Bilke, President of Symitar, said, "Financial services have become one of today's most technology-dependent industries. But while some credit unions still consider technology as a backroom necessity to process financial transactions and manage business information, it is rewarding to work with institutions like Credit Union West that consider technology as an important point of competitive distinction and critical to their ability to successfully attract, serve, and retain members in today's competitive, convenience-driven business environment. It is the input and guidance from technology-driven credit unions like this one that help us consistently deliver contemporary core and complementary solutions, relevant and beneficial enhancements, and service levels that exceed client expectations."

### About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is the leading provider of integrated computer systems for credit unions of all sizes. Symitar currently serves more than 750 credit unions as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at [www.symitar.com](http://www.symitar.com).

### About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve more than 11,300 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking®** supports banks ranging from community to mid-tier institutions with information processing solutions. **Symitar®** is the leading provider of information processing solutions for credit unions of all sizes. **ProfitStars®** provides best-of-breed solutions that enhance the performance of domestic and international financial institutions of all asset sizes and charters using any core processing system, as well as diverse corporate entities. Additional information is available at [www.jackhenry.com](http://www.jackhenry.com).

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