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## **Jack Henry & Associates, Symitar Receive Business Partner of the Year Award from Longstanding Partner, Member Driven Technologies**

### **-- Strong 13-year partnership continues to offer value to credit unions --**

MONETT, Mo., Jan. 27, 2016 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ:JKHY) a leading provider of technology solutions and payment processing services primarily for the financial services industry, announced today that the company, along with its [Symitar](#)<sup>®</sup> division, are the joint recipients of the Member Driven Technologies (MDT) Business Partner of the Year Award. A successful 13-year partnership between Jack Henry & Associates, Symitar, and MDT - coupled with a mutual commitment to developing and delivering beneficial solutions to the financial industry - were key factors in the selection process.

MDT is a credit union service organization (CUSO) that serves members in 28 states and performs the processing for 1.8 million members with combined assets of \$18.9 billion. It hosts and deploys the Symitar [Episys](#)<sup>®</sup> core processing platform exclusively to its members, as well as numerous complementary products and services from other Jack Henry & Associates divisions.

Larry Nichols, president and CEO of Member Driven Technologies stated, "From the time MDT was founded in 2003 as a seven-owner CUSO, to the 82 credit unions we work with today, both Jack Henry & Associates and its Symitar division have understood our passion for offering continuously evolving, innovative products and excellent client service. We are thankful for the opportunity to work with the industry experts that these organizations employ; people who understand our goals and work with us to deliver on all of our initiatives."

Business Partner of the Year Award recipients were honored at an event held in December. Recipients of the award are measured on criteria that include the business partner's:

- 1 Ability to demonstrate a commitment to improving products and services to enhance the customer experience;
- 1 Presence as an industry thought leader with solid knowledge of the business and the markets in which it works, both with regard to current issues and future trends; and
- 1 Consistent display of the characteristics of a successful organization that employs business practices in alignment with MDT's four strategic drivers: service, security, people, and growth.

New credit unions are going live on the Symitar Episys core processing platform every month via MDT's CUSO solution, one of those being Billings, Montana-based Billings Federal Credit Union. Its CEO, Tom Boos, stated, "The Episys platform, together with other Jack Henry & Associates offerings like NetTeller<sup>®</sup> and iPay Solutions<sup>™</sup>, provide a huge value for the Billings FCU membership. The benefits to our members, integration of services, and increased efficiency for staff were critical components of our selection process and we believe that MDT and Symitar can best fulfill those needs."

Nichols continued, "MDT appreciates this strong partnership where there is mutual respect for the capabilities and contributions that all parties bring to the table. We feel that we have one collective vision across our organizations, and it is for this reason that it's both a pleasure and a privilege to work with Jack Henry & Associates and its Symitar division."

David Foss, president of Jack Henry & Associates added, "Our partnership with Member Driven Technologies has provided both organizations with more than a decade of enduring success and contributed to our respective vision, culture, and goals. We are honored to be the recipients of the Business Partner of the Year Award from our valued partner and look forward to continuing our strong relationship with MDT."

### **About Member Driven Technologies**

Member Driven Technologies is a Credit Union Service Organization (CUSO) with a unique, hybrid business model that that gives credit unions the ability to create the best experience possible for their members. MDT hosts and deploys the industry-leading Symitar Episys core processing platform, as well as offering dozens of other best-of-breed products and services that allow credit unions to round out their service offerings and compete with other financial institutions, no matter

their size. We focus on the technology so credit unions can focus on serving their members. MDT currently serves clients in 28 states; performing the processing for over 1.8 million members, with combined assets of \$18.9 billion. Larry Nichols serves as President/CEO. Additional information is available at [www.mdtmi.com](http://www.mdtmi.com).

### **About Symitar**

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is a leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 850 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at [www.symitar.com](http://www.symitar.com).

### **About Jack Henry & Associates, Inc.**

Jack Henry & Associates, Inc.<sup>®</sup> (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its solutions serve almost 10,900 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking**<sup>®</sup> supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. **Symitar**<sup>®</sup> is a leading provider of information processing solutions for credit unions of all sizes. **ProfitStars**<sup>®</sup> provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at [www.jackhenry.com](http://www.jackhenry.com).

*Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.*

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