



October 30, 2014

Symitar Introduces Episys Anywhere

- Tablet app enables next-generation branch functions, expands service boundaries into the community -

MONETT, Mo., Oct. 30, 2014 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Symitar®](#) division today introduced Episys® Anywhere™, a native app that enables credit union employees to conduct common branch activities on a tablet.

Episys Anywhere creates mobility around new account opening and services existing accounts with remote check capture, account balance retrieval, transaction history reports, internal account transfers, person-to-person payments and bill pay. The app creates opportunities for personalized service and cross selling and delivers a new channel for in-branch self-service by allowing members to bank from a chair or kiosk.

An add-on module enables users to extract information from a member's driver's license with the click of a camera - both the front side data as well as the barcode on the back. After photographing the license via the tablet, OCR technology captures the name, address, birthdate, license number and expiration date to eliminate manual entry of that information. Episys Anywhere streamlines data collection, reduces paper, increases member support, and creates a more personal member experience.

Brad Sears, chief information officer at \$1.9 billion Grow Financial Federal Credit Union, said, "We have been looking for a tablet solution for some time that will allow our staff to open accounts away from the office, whether at a community or SEG event, quickly and easily. Episys Anywhere will give us that ability and more, with its future plans to add teller transaction capability. Combining branch functions with the mobility of a tablet will elevate member service and convenience to a whole new level. Imagine being able to take a mini-branch, tuck it under your arm, and take it anywhere you want. That is just part of the potential we see in Episys Anywhere."

Episys Anywhere takes advantage of the functionality available through tablet devices, enabling credit unions to streamline member on-boarding - in the branch or off premise - and transform the banking experience for credit union employees as well as members. The native app runs on Apple® iOS and functions on other tablet operating systems using browser-based SmartwebApps™ from Malauzai, a platform that brings the native app-like experience to desktops. Episys Anywhere is powered by Symitar's partnership with Malauzai, supporting Episys credit unions with a consistent, device agnostic user experience that embraces the mobile environment for banking.

According to Ted Bilke, president of Symitar, "Mobile enterprise software is today's reality, and Malauzai is helping our credit unions quickly deploy this type of experience. We believe that the power, scale and flexibility of Episys are already unmatched; the availability of Episys Anywhere expands the boundaries of its potential even further."

About Malauzai Software

Malauzai was incorporated in 2009 in response to the growing demand in the mobile channel marketplace. As a leading-edge company in a cool town, with a focus primarily on community financial institutions, Malauzai looks to provide mobile solutions that will enhance the customer experience ultimately resulting in increased value.

About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve more than 11,300 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking®** supports banks ranging from community to mid-tier institutions with information processing solutions. **Symitar®** is the leading provider of information processing solutions for credit unions of all sizes. **ProfitStars®** provides best-of-breed solutions that enhance the performance of domestic and international financial institutions of all asset sizes and charters using any core processing system, as well as diverse corporate

entities. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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