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Dade County Federal Credit Union Selects Symitar

-- Credit union chooses Episys for a competitive edge, gains technology that will better serve every generation of members --

MONETT, Mo., Aug. 23, 2016 /PRNewswire/ -- Jack Henry & Associates, Inc.[®] (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Symitar[®]](#) division announced today that Dade County Federal Credit Union has selected the Symitar [Episys[®]](#) core system for in-house processing.

Miami-based Dade County Federal Credit Union is replacing a core platform that it has patched and built on to for more than 20 years. The credit union recognized that its current system was no longer running effectively, and sought to partner with a core provider that would deliver an experience compatible with member expectations - particularly for its growing base of millennials. According to *Millennial Banking Insights and Opportunities*, the second report in a series of surveys conducted by FICO, 80 percent of millennials handle banking digitally.

Annie Wilkinson, executive vice president at Dade County Federal Credit Union, stated, "While every generation of members is looking for the benefit of modern banking technology, we must especially embrace how the maturing millennial population wants to do business with us. Symitar's Episys will bring us enterprise system automation, vast flexibility to optimize our core's performance, and new functionality to better tailor competitive products and services. Its technology roadmap is strong, and set to evolve in a way that can help us foster relationships with members of any generation."

The team at Dade County Federal Credit Union looked to the Episys system for modern, nimble technology that could enable the credit union to compete and scale as needed. The platform's ease of use received high marks when compared to other cores being considered. And, Dade County Federal Credit Union was excited by the almost limitless possibilities afforded through PowerOn[®], a popular utility that allows Symitar credit unions the freedom to adapt the core platform through additional layers of customization.

Ted Bilke, president of Symitar, added, "Dade County Federal Credit Union found itself in the position of having a core that did not completely align with the credit union's strategic direction. The Episys system is designed to facilitate growth by meeting the challenges of today's banking environment head-on. We are excited to see the positive change driven at Dade County Federal Credit Union, and across our more than 680 other Episys credit unions."

About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is a leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.[®] (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its solutions serve almost 10,600 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking[®]** supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. **Symitar[®]** is a leading provider of information processing solutions for credit unions of all sizes. **ProfitStars[®]** provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that

could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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