Centreville Bank Selects Jack Henry to Support Continued Growth, Modernization and Enhanced Customer Experiences

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- *The nearly 200-year-old mutual bank is investing in technology to support continued growth and modernization.*
- *Jack Henry's technology will help Centreville Bank expand its capabilities, strengthen connections with trusted technology partners, and deliver an even better experience for customers and employees.*
- *Jack Henry's cloud-based technology will help Centreville Bank make banking accessible and convenient for customers while giving employees the tools they need to provide exceptional service.*

MONETT, Mo., Sept. 21, 2026 /PRNewswire/ -- Jack Henry® (Nasdaq: JKHY) announced today that Centreville Bank has selected Jack Henry to support its continued growth with scalable technology, modern capabilities, and a commitment to continuous innovation.

Founded in 1828 in West Warwick, Rhode Island, Centreville Bank is a $3 billion-asset mutual bank serving consumers and businesses through 26 locations across Rhode Island and Connecticut. The bank has grown significantly in recent years through acquisitions, geographic expansion, commercial lending, and strategic investments, while maintaining its focus on relationship banking, exceptional service, and community impact. As it approaches its 200th anniversary, Centreville Bank continues to expand its physical and digital presence to meet the evolving needs of its customers and communities.

This investment represents another step in Centreville Bank's long-term strategy to strengthen its technology, expand its capabilities, and support future growth across Rhode Island and Connecticut.

To support this strategy, Centreville Bank selected Jack Henry's core processing platform and a range of integrated solutions:

- The Banno Digital Platform™ will provide advanced digital banking capabilities for both retail and business customers.
- JHA Treasury Management™ will offer enhanced cash management capabilities for commercial clients.
- Enterprise Workflow and Jack Henry's customer relationship management platform, Synapsys, are both new to the bank and will help automate manual processes, improve internal efficiencies, and support a more seamless customer and employee experience.

"We were looking for modern technology to support our continued growth while helping us deliver the level of service and experience our customers and employees expect," said Jillian J. DeShiro, EVP, Chief Financial and Operating Officer at Centreville Bank. "There is a lot of excitement about the opportunities this move will create for our customers, employees, and future growth. Jack Henry gives us the flexibility to add new capabilities as our customers' needs evolve and continue delivering the personalized banking experience that sets Centreville Bank apart. The strong cultural alignment and shared commitment to community banking were also deciding factors."

Several factors influenced Centreville Bank's decision, including Jack Henry's long-term technology strategy, commitment to continuous innovation, and ability to support the bank's future growth and evolving customer needs. Centreville Bank was also impressed by Jack Henry's use of workflow automation to enhance its offerings, as well as its culture, employee satisfaction, and employee longevity.

"Their commitment to innovation and continuous improvement aligns closely with our long-term goals," DeShiro added. "We've been serving our communities for nearly 200 years, and we've continued to evolve alongside the needs of our customers, from individuals and families to growing businesses and commercial clients. With Jack Henry, we're investing in technology that will grow alongside our customers, employees, and communities."

"Centreville Bank has achieved impressive growth while staying true to its relationship-driven approach and commitment to the communities it serves," said Jonathan Baltzell, President of Bank Solutions at Jack Henry. "As the bank expands its commercial business and geographic reach, it needs technology that can scale alongside it. We're excited to support its continued momentum."

About Jack Henry & Associates, Inc.®

Jack Henry® (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. We are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For 50 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. We empower more than 7,200 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at www.jackhenry.com.

About Centreville Bank

Founded in 1828 and headquartered in West Warwick, Rhode Island, Centreville Bank is a full-service mutual bank with more than $3 billion in assets and 26 locations throughout Rhode Island and eastern Connecticut. Centreville Bank offers a comprehensive range of personal, business and commercial banking products and services while remaining committed to helping customers, employees and communities thrive. Guided by its promise to make its customers' purpose its priority, Centreville Bank combines personalized service with a commitment to community impact and responsible growth. That is Progress on Purpose.

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