



Triangle Credit Union Prepares for Growth with Jack Henry

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Credit union selects Jack Henry for open infrastructure and culture

MONETT, Mo., June 9, 2025 /PRNewswire/ -- [Jack Henry™](#) (Nasdaq: JKHY) announced that [Triangle Credit Union](#) has chosen Jack Henry's Symitar® platform and complementary products to better serve members and maintain a competitive market position.

Triangle Credit Union, which operates eight branch locations and services members across southern New Hampshire and Massachusetts, has grown steadily to support its community. In 1993, the credit union had around \$70 million in assets and two branches. Today, the credit union supports nearly 58,000 members and manages \$839 million in assets. Triangle offers a full range of personal and business financial services and is committed to meeting members' needs through progressive, cost-efficient solutions while maintaining a strong financial foundation.

The credit union wanted a proven technology provider to support continued growth and help it efficiently expand services. They valued Jack Henry's open infrastructure, which offers the flexibility to integrate third-party providers of their choice. Triangle also appreciated Jack Henry's wide range of products and services, which helps minimize vendor management demands. For example, the credit union is a leader in business lending and prioritized Jack Henry's fully integrated origination experience. With Jack Henry LoanVantage™, Triangle Credit Union will replace multiple vendors and manual processes with a single platform that supports commercial lending and delivers the data and reporting the institution needs.

"Our decision-making process was very thorough," said Scott MacKnight, CEO and President of Triangle. "We gathered feedback from all stakeholders – every department had a voice in our meetings – and Jack Henry was incredibly patient, making our employees feel comfortable throughout the process. I am confident that we made the right choice; Jack Henry will be critical to scaling the financial services that set us apart, while maintaining the high level of member satisfaction that has defined our credit union's reputation for more than 80 years."

Culture was another key factor in the decision. Triangle appreciated Jack Henry's open atmosphere, specifically the ongoing support, transparent communication, and accessibility to senior-level executives. The structure gave them the confidence to transition from in-house to Jack Henry's private cloud environment, strengthening the credit union's disaster recovery and business continuity to protect members' data and ensure secure access to their finances. The credit union also plans to be an early adopter of the cloud-native, API-first Jack Henry Platform™, which will unify core, digital, and all other services into a single ecosystem for innovation.

"Investing in a new technology infrastructure is a huge decision, one that will shape the future of a credit union for many years to come," said Brynn Ammon, President of Credit Union Solutions at Jack Henry. "That is why we are excited to welcome Triangle as a client and to provide them with the foundation they need to support their business goals, maintain a strong competitive position, and prepare for whatever the future may bring. We look forward to growing alongside them and contributing to their rich reputation."

About Jack Henry & Associates, Inc.®

Jack Henry™ (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. We are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For nearly 50 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. We empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at www.jackhenry.com.

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