BCU Strengthens Jack Henry Relationship to Support Growth Goals

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$6 billion credit union continues 25-year relationship with technology provider to plan for significant growth while enhancing member service

MONETT, Mo., April 8, 2025 /PRNewswire/ -- Jack Henry™ (Nasdaq: JKHY) announced today that BCU is continuing its long-standing relationship with the company, leveraging Jack Henry's cloud-based platform to support its long-term growth and commitment to delivering strong member service.

BCU first selected Jack Henry's Symitar® Core in 1999, at $529 million in assets. After 10 years, the credit union began to migrate its technology assets to Jack Henry's private cloud, streamlining operations to shift IT resources toward innovation and differentiate with member service.

Today, BCU has grown to $6 billion in assets and serves more than 350,000 members across strategic markets, including parts of Illinois, Wisconsin, Puerto Rico, and subscribers to its financial wellness CUSO. Jack Henry's ongoing investments in cloud-based technology and modernization align with BCU's vision for the future, which was a key factor in the decision to extend the credit union's investment in Jack Henry.

"We've been on a cloud journey for years, shifting our focus from infrastructure management to innovation that directly benefits our members," said Scott Zulpo, Chief Technology Officer at BCU. "With plans to increase our member base in the upcoming years, we are confident that Jack Henry's cloud-based technology platform will support our growth while ensuring operational efficiency and strong, uninterrupted member service. For as long as we've known them, Jack Henry continues to evolve. Now, as we are at an important precipice in banking technology, we look forward to playing an active role in shaping its evolution, ensuring we can meet new needs as we grow."

BCU values the ability to leverage Jack Henry's open APIs to integrate seamlessly with other fintechs of choice. The credit union has also expanded its payments capabilities through JHA PayCenter™, utilizing Zelle® and FedWire® to improve transaction speed and efficiency.

"The team at BCU is a prime example of how embracing the disruption occurring in the financial technology ecosystem can support long-term growth and innovation," said Brynn Ammon, president of Credit Union Solutions at Jack Henry. "Their experience demonstrates how credit unions can modernize operations with cloud-based technologies while continuing to deliver the kind of exceptional member service that drives growth. We look forward to another 25 years of collaboration and innovation to serve their members and the communities they support."

About Jack Henry & Associates, Inc.®
Jack Henry™ (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. We are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 48 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. We empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at www.jackhenry.com.

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