jack henry⁻

Jack Henry Named to Newsweek's List of Top 100 Most Loved Workplaces for 2023

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Jack Henry ranked 11th among 100 U.S. companies recognized for outstanding employee sentiment and satisfaction

NEW YORK, Sept. 20, 2023 /PRNewswire/ -- <u>Newsweek</u> today announced their annual rankings for the Top 100 Most Loved Workplaces[®] list, and Jack Henry™ (Nasdaq: JKHY) was ranked #11, up six spots from last year.

The 2023 Top 100 Most Loved Workplaces[®] are the result of Newsweek's collaboration with the Best Practice Institute (BPI), a leadership development and benchmark research company. The results were determined after surveying more than 1.4 million employees from businesses with workforces varying in size from 50 to more than 10,000. The list recognizes companies that have created a workplace where employees feel respected, inspired, and appreciated and are at the center of the business model.

"This award truly celebrates our exceptional associates and the engagement, energy, and collaborative spirit they bring to work every day," said Jack Henry Board Chair and CEO David Foss. "I'm grateful for the opportunity to work alongside this wonderful team that is committed to taking care of one another and our valued clients."

The key areas included in the analysis are based on how well companies demonstrate the areas within the Spark Model as defined by BPI including Systemic Collaboration, Positive Vision of the Future, Alignment of values, Respect, and Killer Achievement. Employee sentiments and emotions indicating how engaged employees are, how positive they feel about their workplace, and how committed they are to the organization's success were analyzed to identify the Top 100 Most Loved Workplaces.

"With the dynamic workforce and competition for top talent, more companies are recognizing the importance of employee engagement and commitment", said Nancy Cooper, Global Editor in Chief, Newsweek. "The workplaces that have demonstrated a commitment to their employees in 2023 are more likely to attract top talent and deliver strong business outcomes."

"Attracting and retaining top talent continues to be a challenge and top priority of executive leadership" said Louis Carter, CEO, Best Practice Institute. "The companies on this list have committed to listening intently to their employees and then creating a better workplace where employees love to come to work."

For the full Newsweek list of 2023's Most Loved Workplaces, please visit: <u>https://www.newsweek.com/rankings/most-loved-workplaces-america-2023</u>.

For more information on why Jack Henry was chosen, visit the Jack Henry profile page.

Methodology

To identify the top 100 companies for the Newsweek ranking, companies were evaluated and scored as follows: 35 percent of the initial score was based on employee survey responses; 25 percent was derived from analysis of external public ratings from sites such as Comparably, Careerbliss, Glassdoor, Indeed and Google; and 40 percent came from direct interviews with and written responses from company officials. Newsweek then conducted additional research into every company on the list, as well as the top runners up, to determine the final list of 100 companies and their ranking. (The list includes both U.S. firms and companies with a strong U.S. presence that are based overseas.)

About Jack Henry & Associates, Inc.®

Jack Henry™ (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. We are a S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 47 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. We empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at www.jackhenry.com.

About Newsweek

Newsweek is the modern global digital news organization built around the iconic, over 85-year-old American magazine. Newsweek reaches 100 million people each month with its thought-provoking news, opinion, images, graphics, and video delivered across a dozen print and digital platforms. Headquartered in New York City, Newsweek also publishes international editions in EMEA and Asia.

About Best Practice Institute

Best Practice Institute is an award-winning leadership and organization development center, benchmark research company, think tank, and solutions provider. BPI is the certifying body for Most Loved Workplace® and conducted the original research to create the model and criteria for becoming a Most Loved Workplace®. BPI's research proves that Most Loved Workplaces® produce 3-4 times better customer service, employee performance, and retention than companies not loved by their employees.

For more information on how to apply to become a certified Most Loved Workplace in 2024, go to: http://www.mostlovedworkplace.com

Statements made in this news release that are not historical facts are "forward-looking statements." Because forward-looking statements relate to the future, they are subject to inherent risks and uncertainties that could cause actual results to differ materially from those expressed or implied by such statements. Such risks and uncertainties include, but are not limited to, those discussed in the Company's Securities and Exchange Commission filings, including the Company's most recent reports on Form 10-K and Form 10-Q, particularly under the heading "Risk Factors." Any forward-looking statement made in this news release speaks only as of the date of the news release, and the Company expressly disclaims any obligation to publicly

update or revise any forward-looking statement, whether because of new information, future events or otherwise.

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