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TruStone Financial Federal Credit Union Launches Banno Mobile

Heightened integration, fresh interface prompts members to adopt more digital features

MONETT, Mo., June 20, 2017 /PRNewswire/ -- Jack Henry & Associates, Inc.[®] (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its <u>Symitar</u>[®] division today announced that TruStone Financial Federal Credit Union has launched the Banno Mobile[™] app to deliver a sophisticated and highly integrated digital banking experience to its more than 20,000 mobile banking members.

The \$1.19 billion Plymouth, Minnesota-based credit union reports strong adoption of the new app, and its customizable format has been very well received by members. Banno Mobile supports a simple view of financial portfolios where members can easily adjust their display to feature preferred accounts and tools.

Hans Iverson, COO at TruStone Financial, explained, "We meet a number of diverse financial needs for our members, and with Banno Mobile our members can create the perfect app for their personal circumstances. For instance, a member may choose to view secondary mortgages and credit cards at first glance. Banno Mobile makes this level of customization easy, and its features encourage our members to rely more on TruStone Financial as their primary financial provider."

TruStone Financial reports that since launching Banno Mobile, members are exploring more of the digital capabilities the credit union has to offer. Due to the app's easy interface and deep integrations, TruStone Financial has revealed an increase in both mobile deposit capture and overall app usage.

Iverson added, "Offering an app that members truly feel comfortable with can contribute to enhanced adoption and cross-sell opportunities. We are excited about our future with Banno Mobile. Jack Henry & Associates has a clearly defined, sophisticated vision for this digital platform, something that truly sets them apart."

Banno Mobile delivers an unparalleled digital banking experience for both members and employees. Its administrative portal is just as intuitive as the front end. Both experiences are built to help the credit union movement focus more on personal relationships complemented by intelligent services.

Ted Bilke, president of Symitar, added, "TruStone Financial continues to focus on providing what members need, when and where they need it. The credit union understands the importance of a digital banking solution that is tightly incorporated across business offerings for a cohesive, seamless user experience. Banno Mobile, together with its integration to the Symitar Episys[®] core platform, creates a competitive advantage for the credit union and an unmatched experience for members."

Banno Mobile is part of the <u>Banno Platform</u>, a fully integrated digital platform that allows any financial institution to meet consumer expectations for account access, functionality, customer service, and user experience.

About TruStone

TruStone Financial is one of the fastest growing credit unions in the Midwest with assets of \$1.19 billion and exceeding 105,000 members. There are 14 branches across Minnesota and Wisconsin. The credit union is headquartered in Plymouth, Minnesota. For more information visit TruStoneFinancial.org.

About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is a leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its solutions serve approximately 10,000 customers nationwide, and

are marketed and supported through three primary brands. **Jack Henry Banking**[®] supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. **Symitar**[®] is a leading provider of information processing solutions for credit unions of all sizes. **ProfitStars**[®] provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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