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Symitar Introduces SymAdvisor

- Service provides credit unions with guidance, resources to maximize existing systems and identify areas of future growth -

MONETT, Mo., March 24, 2015 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Symitar®](#) division today introduced SymAdvisor™, a consultancy service to help credit union clients maximize the value of their Symitar solutions.

With regulatory bodies such as the NCUA and the FFIEC putting vendor management under a magnifying glass, credit unions face pressure to tighten project management and installation requirements, and to have an in-depth knowledge of how their technologies perform. SymAdvisor provides on-site consultants to help credit union managers develop a strategy to most effectively utilize their Symitar systems, complementary Jack Henry solutions, and integrated third-party vendor products.

The \$3 billion Wright-Patt Credit Union used SymAdvisor to gain an outside perspective on how its business and IT units can further maximize efficiencies with the [Episys®](#) platform. After a site visit, the SymAdvisor team generated a report that prioritized the areas in which the credit union could implement updates or new strategies. Aaron Vaubel, one of the credit union's IT managers, said, "The SymAdvisor team identified areas for improvement its first day on site and guided us through the best way to incorporate them. The SymAdvisor process gave us a new view of how to better leverage the technology we already have, and fresh ideas for changing key operating procedures."

SymAdvisor provides credit unions with high-level recommendations on getting more out of their existing technology investments, and offers practical recommendations as well as any staffing resources needed to move a project forward. Within this process, Symitar compares third-party products as well as Jack Henry products, helps determine the technology required, and then creates concrete steps for reaching each project's objectives. The goal is to help credit unions avoid roadblocks and minimize the delivery time of projects that will ultimately improve performance and operating efficiencies, enhance member service, and support growth across multiple areas of the institution.

Ted Bilke, president of Symitar, said, "Symitar has always cultivated an attention to service, and our reputation in the industry is evidence of that commitment. While ongoing support has forever been a key facet of each credit union relationship, formalizing a program with SymAdvisor further reinforces our goal to facilitate our clients' success and optimize growth in the credit union industry."

About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve almost 11,300 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking®** supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. **Symitar®** is the leading provider of information processing solutions for credit unions of all sizes. **ProfitStars®** provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any

forward-looking information.

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