



## ICBA Adds Four Jack Henry Solutions to Preferred Service Provider Program

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*Digital banking, payments, operations, and information security tools help community financial institutions innovate, differentiate and compete*

MONETT, Mo., March 15, 2024 /PRNewswire/ -- [Jack Henry™](#) (Nasdaq: JKHY) announced today the addition of Banno Business™, JHA SmartPay Remote Deposit Now (RDN), Synergy Document Management, and *Centurion®* Data Backup and Recovery™ to the Independent Community Bankers of America® (ICBA) Preferred Service Provider (PSP) program.

The solutions added to the ICBA program enable community banks to:

- Offer modern digital banking experiences for small-to-medium sized businesses (Banno Business)
- Simplify remote deposit capture (JHA SmartPay Remote Deposit Now)
- Centralize data in a secure enterprise-wide knowledge management solution (Synergy)
- *Improve the disaster* recovery process (*Centurion* Data Backup and Recovery)

"ICBA is proud to continue our affiliation with Jack Henry, a leading industry provider that understands and supports community banks," said Kevin Tweddle, senior executive vice president of ICBA Innovation. "The new tools help banks improve banking experiences for both retail and small-to-medium sized businesses, while boosting operational efficiencies and enhancing security."

Fairmont, West Virginia-based [MVB Bank](#) is a Jack Henry client and an ICBA member. The bank has leveraged Synergy to seamlessly access key data after an acquisition. "Having one centralized data source has helped us retrieve data easily, improving our operational efficiencies and allowing us to better serve our customers," said Jenifer Nadeem, Director of Enterprise Applications at MVB Bank. "We have also saved costs, reduced security risks, and simplified the audit process. Jack Henry has given us the confidence to navigate future acquisitions with speed and efficiency."

Jack Henry has been an ICBA Preferred Service Provider (PSP) for more than 15 years. Many Jack Henry digital banking, payments, lending, commercial banking, information security and technology, and operations solutions are included in the PSP program.

"Our work with ICBA equips community banks with the resources they need to stand out in a crowded marketplace and compete successfully to serve the evolving needs of today's customers," said Greg Adelson, president and chief operating officer at Jack Henry. "We value our relationship with ICBA and the opportunity to provide solutions that help strengthen connections between community banks and their customers."

The new additions to the ICBA Preferred Service program are available to all ICBA members.

### **About Jack Henry & Associates, Inc.®**

Jack Henry™ (Nasdaq: JKHY) is a well-rounded financial technology company that strengthens connections between financial institutions and the people and businesses they serve. We are an S&P 500 company that prioritizes openness, collaboration, and user centricity – offering banks and credit unions a vibrant ecosystem of internally developed modern capabilities as well as the ability to integrate with leading fintechs. For more than 47 years, Jack Henry has provided technology solutions to enable clients to innovate faster, strategically differentiate, and successfully compete while serving the evolving needs of their accountholders. We empower approximately 7,500 clients with people-inspired innovation, personal service, and insight-driven solutions that help reduce the barriers to financial health. Additional information is available at [www.jackhenry.com](http://www.jackhenry.com).

### **About ICBA**

The Independent Community Bankers of America® has one mission: to create and promote an environment where community banks flourish. We power the potential of the nation's community banks through effective advocacy, education, and innovation.

As local and trusted sources of credit, America's community banks leverage their relationship-based business model and innovative offerings to channel deposits into the neighborhoods they serve, creating jobs, fostering economic prosperity, and fueling their customers' financial goals and dreams. For more information, visit ICBA's website at [icba.org](http://icba.org).

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