Langley Federal Credit Union Converts to Symitar Episys

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Credit union deems conversion a success, establishes team committed to optimizing core's performance

MONETT, Mo., June 12, 2018 /PRNewswire/ -- Jack Henry & Associates, Inc.® (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its Symitar® division today announced the successful conversion of Langley Federal Credit Union to the Episys® core processing platform.

The $2.6 billion-asset credit union based in Newport News, Va. has been growing in a way that demanded greater automation and added flexibility from its core partner. Langley Federal Credit Union searched for a system that could better integrate with advanced and emerging technology. The credit union chose Symitar primarily because of its strong reputation and its proven, seamless integration capabilities between Episys and a vast selection of third-party vendors. Another major draw for Langley Federal Credit Union was the opportunity to adapt and configure Episys to its own needs via PowerOn®, which uses open, common programming protocols within the solution for maximum flexibility. All changes are made within the protection of the core system, but are independent of the core code.

Deb Vollmer, SVP/CXO at Langley Federal Credit Union, explained, "We wanted a core that could carry us through the next decade and trust we would remain ahead of industry tech advances. Symitar offers us that assurance with Episys."

Langley Federal Credit Union declared its conversion a success within a week's time. Vollmer says that the ease with which employees have adapted to the system confirms that the credit union made the right choice in Symitar. The credit union's team really focused on ensuring member service was not disrupted. In fact, Langley Federal Credit Union created a new team of business analysts to lead the conversion – a team that now continues to work with various business units to maximize their use of Episys and its performance.

Vollmer adds, "Entering into a conversion is a true time commitment; it takes the full workforce and engagement of every employee. Symitar was there every step of the way, its team having such a deep knowledge of the core we were converting from that we were guided through the entire process."

The credit union is also implementing complementary solutions from Symitar that will simplify operations and streamline data usage, management, and reporting including *jha*Enterprise Workflow™ to automate multi-step processes and Advanced Reporting for Credit Unions™ for business intelligence and analytics.

Ted Bilke, president of Symitar, said, "Langley Federal Credit Union was quick to get its entire team excited about a core change, and to get them involved in making the conversion successful. Now post-conversion, we are thrilled that excitement remains high as the credit union continues to uncover the power of Episys."

About Symitar

Symitar, a division of Jack Henry & Associates, Inc.®, is the leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its solutions serve approximately 9,000 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking®** supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. **Symitar®** is a leading provider of information processing solutions for credit unions of all sizes. **ProfitStars®** provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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